

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant(s) | Frederick Murray Burg | Examiner: | Lisa Hashem |
| Serial No.: | 10/828,397 | Group Art Unit: | 2614 |
| Confirmation No.: | 4816 | Docket: | 2002-0540 |
| Filed: | April 20, 2004 | Dated: | January 19, 2010 |
| For: | CALL ARRANGEMENT AND CONNECTION USING MESSAGING | | |

Mail Stop Amendment
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Melinda A. Kerrigan

(Printed Name)

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REPLY TO FINAL OFFICE ACTION

Sir:

In response to the final Office Action mailed October 16, 2009, a reply to which is due by January 19, 2010, please amend the above-identified application as follows. A Request for Continued Examination is submitted herewith.

Amendments to the claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 10 of this paper.